

Cyber security patch for Zoom

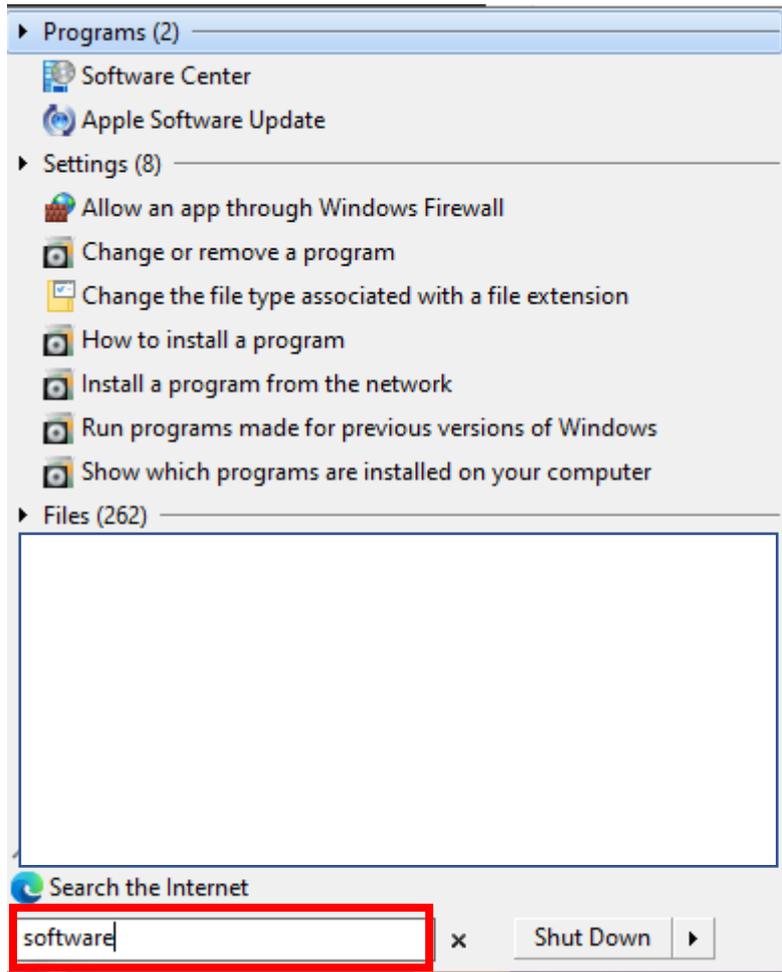
Zoom has released a security bulletin to address a critical vulnerability in its Windows applications. **Based on the severity of the update, Western Health will be installing this update on all workstation.**

Staff will have the option to manually install this update within 36hrs starting 9am on the Wednesday 28th February. If the update has not been manually updated by the 9pm 29th February the update will be automatically applied

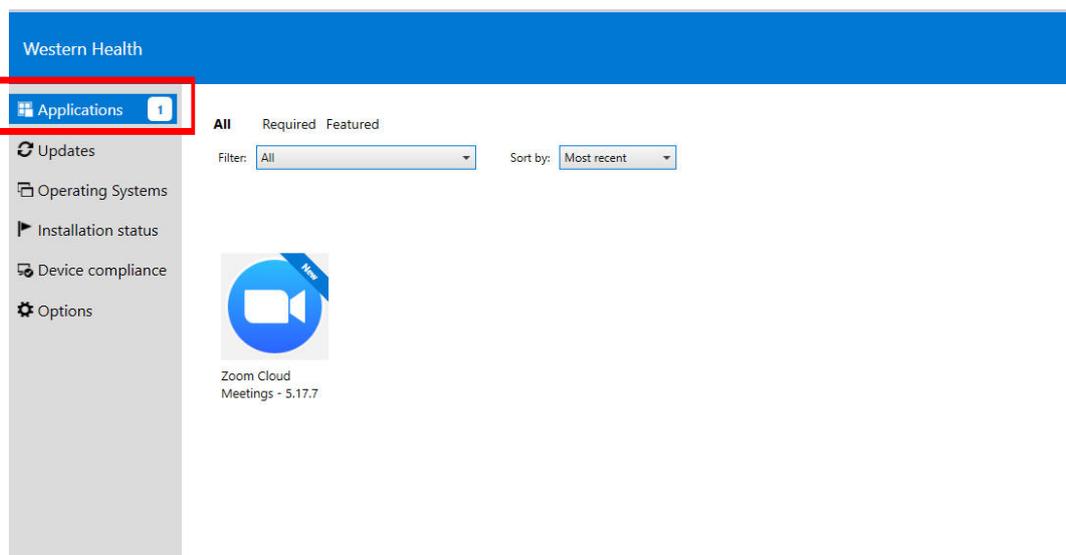
Please note: If a user is in the middle of an active meeting, webinar, or call, zoom will apply the update and close the application. Users will need to rejoin their meeting by signing back into Zoom.

In response to the latest Zoom update, Western Health has made the update available in the Software Centre to allow the Western Health staff to upgrade whenever it is convenient. The Western Health staff can trigger the installation of the Zoom to update through the below steps:

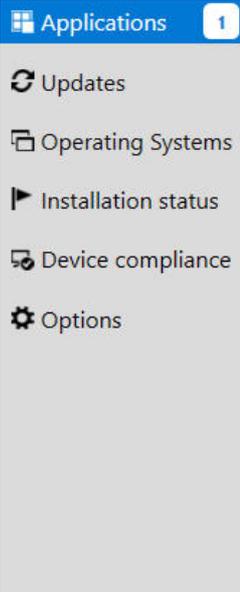
Click on the  Start menu and type Software Centre down below:



On Software Centre, click on the Zoom Icon:



Click on "Install "and the application will install.



Applications > Application details



Zoom Cloud Meetings - 5.17.7

Install

Status: Available
Revision: 2
Date published: Not specified
Restart required: Might be required
Download size: 109 MB
Estimated time: Not specified
Total components: 1
Date Modified: 27/02/2024

There will be a 48hr window that commences from 28th February through to 29th February to install the above Zoom update. Western Health staff who are working from home, will require to bring their Western Health device onto Western Health network to be able to receive this update.

Please be aware that this update does not apply to Citrix users.

For any assistance, please contact service desk 83456777 or servicedesk@wh.org.au